

1 CHAIRPERSON JAMES: Doctor Nora, good morning.

2 DR. NORA: Yes, good morning. I'm delighted to be
3 the fourth speaker or fifth after Doctor Shosky and the other
4 panelists. They covered prevalence, when, how, what were the
5 other lessons due to gambling, so that takes off three pages of
6 my written statement. I would like to focus now on the treatment
7 approaches.

8 In 1976 the subject of problem gambling was formally
9 addressed by the Commission on the review of the National Policy
10 Toward Gambling. For 22 years the issue of problem gambling was
11 essentially ignored by the Federal Government until 1996 when the
12 National Gambling Impact Study Commission was established. Other
13 than limited funding of treatment services in the Veterans
14 Administration and a few prevalence studies by the National
15 Institute of Mental Health in selected states, the Federal
16 Government has had little involvement in the recognition,
17 treatment, and rehab of pathological gamblers and their
18 families.

19 Nineteen years after the diagnosis is officially
20 recognized by the American Psychiatric Association, the interest
21 and funding for such treatment services, education, prevention
22 and other programs has not kept pace with the rapid increase in
23 the availability and access to sophisticated forms of gambling.
24 About six years ago I received a call from the Pentagon and
25 someone was very interested in discussing treatment of
26 pathological gamblers. I got so excited about it but it was
27 short-lived. That was the first and the last call I had from a
28 federal level.

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

(202) 234-4433

WASHINGTON, D.C. 20005-3701

www.nealrgross.com

1 In the near future I am more hopeful that this
2 Commission will be able to generate landmark findings and
3 recommendations that will address these problems. I hope it will
4 be in my lifetime and I'm no spring chicken, so there's a sense
5 of urgency in this. (Laughter)

6 DR. NORA: I also would hope that through all the
7 hearings you'd go beyond economics and taking into consideration
8 human anguish and turmoil and all those indirect costs of
9 gambling disorders. I would like to spend a few minutes on
10 attitudes towards under-age gambling. Despite the research
11 findings and all of the statistics and demographics that has been
12 presented here and in previous hearings, there is still much room
13 for improvement in the areas of education, prevention, diagnosis
14 and treatment.

15 A lack of attention to this disorder may be
16 attributed to; A; the false notion of the general public,
17 especially parents, to think and assume that rules and
18 regulations pertaining to age 18 or age 21 are already enforced
19 in the casinos. B; perception of gambling as a harmless source
20 of excitement and amusement especially among college students;
21 for example, athletic events, card games, casino events and they
22 even bet on their final grades.

23 C; the gambling atmosphere and environment offering
24 something for everyone and are particularly attracted to the
25 young because of the fast-paced activities and sensory
26 stimulation. D, inadequate knowledge about problem gambling and
27 its potential for negative impact on the student, the family or
28 community. E; problem gambling not considered as a priority

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

(202) 234-4433

WASHINGTON, D.C. 20005-3701

www.nealrgross.com

1 issue among schools and universities. I come from New Jersey and
2 when I was with Rutgers we tried very hard to include a
3 curriculum for the medical students to include it with the other
4 substance abuse disorders. We could not even squeeze that in so
5 I don't know, I have not made a survey about which universities
6 at all include them in the teaching for physicians, health
7 practitioners, nurses, so on and so forth.

8 F; legalized gambling seen as a socially acceptable
9 form of recreation. G; lack of funding for continuum of care and
10 services for pathological gamblers. In 1996 the money authorized
11 for problem gambling by state governments is estimated at \$13
12 million. On the other hand, the total allocation for a single
13 drug and alcohol agency in Texas rates about \$122 million.
14 Before I go on about under-age gambling, I would like to point
15 out three caveats that we might keep in mind.

16 Number one, children and adolescents are not small
17 adults. This is also a basic principle in the practice of
18 medicine. They have unique needs and characteristics. They
19 respond to or are influenced by individual social and cultural
20 factors, maybe even more because they are still in that
21 suggestible phase. The adolescent interacts with his/her social
22 setting, availability and access and social approval.

23 Another factor is that children and adolescents have
24 emotional, psychological and behavioral attributes best described
25 as normal abnormality. And this is why we have to be a little
26 bit more straight. We have to be a little bit more careful in
27 labeling these adolescents and must stick to the criteria for
28 that diagnosis. Right now we have no goal standard, but the

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

(202) 234-4433

WASHINGTON, D.C. 20005-3701

www.nealrgross.com

1 DSM-IV is the criteria. And the last one; some things can wait,
2 our youth cannot.

3 In the last few days we have seen the -- in the TV
4 segments indicating a task force or a group that is preparing for
5 the year 2020. Well, if you look around at 11-year olds now,
6 they will be 21 and old enough to gamble in the year 2010, so I
7 think it's sort of a heads up that maybe we don't have to wait
8 that long to really get going on these things. Now, in terms of
9 treatment approaches, there are the basic five A's for any
10 measurement or any assessment of basic health services I will
11 mention these five as they relate to problem gambling, especially
12 with the youth.

13 Number one is availability. Pathological gamblers
14 seek help in different phases of this disorder. The only thing
15 is in my 22 years working with compulsive gamblers and their
16 families, no one has come into me in the winning phase. To
17 insure good continuity of care, there's a core of services that
18 should be available to meet the needs of this population. This
19 should include emergency or crisis intervention services, acute
20 in-patient care, residential and halfway homes, outpatient care
21 and support groups. About 75 percent of gamblers can be treated
22 in an outpatient basis and usually this is in conjunction with
23 Gamblers Anonymous, Gam-Anon for the spouses and Gam-Ateen which
24 is not usually too well organized and does not live very long in
25 most of our communities.

26 In Las Vegas we have Trimeridian and the VA and
27 Charter who has the officially and formalized gambling programs.
28 In the State of Nevada, there are other facilities; two in Reno,

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

(202) 234-4433

WASHINGTON, D.C. 20005-3701

www.nealrgross.com

1 one in Carson, one is Sparks. Most of the other adolescents who
2 end up to be hospitalized because either of a suicide gesture or
3 perhaps loss of control of behavior or disturbed behavior
4 actually end up in a substance abuse program and I'll tell you a
5 little bit later about why that is not the best solution.

6 Number two is accessibility. Pathological gamblers
7 who require treatment are admitted to in- patient or outpatient
8 programs using their health insurance benefits or eligibility
9 statutes for care. Most insurance company do not reimburse for a
10 diagnosis of pathological gambling per se but, thank God, we have
11 done with our DIG system (ph). Now we can be reimbursed with a
12 diagnosis of severe depression with or without suicidal features
13 and a recognition of the intensity and acuity of care they need
14 -- that are needed. The problem with this, if we have to hide
15 behind this diagnosis it's very difficult to retrieve cases for
16 studies or for aggregate research when, as I said, the primary
17 diagnosis is recorded as depression or major disorder.

18 Some programs charge for services based on a sliding
19 scale, according to the patient's capacity to pay. Individuals
20 who have no funds may be cared for as pass-throughs or indigents.
21 I think this is where the Golden Rule comes up. You've all heard
22 about that; the one who holds the gold makes the rules. And the
23 reason why not many facilities are established is because before
24 the patient even comes in, he's already a money loser. And I
25 know that in other states many attempts have been tried to
26 establish a program, but usually they cannot maintain the
27 staffing and all the expenses that go with it.

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

(202) 234-4433

WASHINGTON, D.C. 20005-3701

www.nealrgross.com

1 Number three, appropriateness; in the early 1980's
2 the diagnosis of pathological gambling was new and there were no
3 specialized programs, so we were just encouraging, we were
4 groping and we did not have a framework. We would encourage
5 everyone in the addictive disorders field to take care of them.
6 In this day and age, I recall Doctor Lauren Rogell (ph) from
7 Rexville (ph) and now with Trimerdian, it is no longer clinically
8 ethical for chemical dependency providers to see the similarities
9 with substance abuse and to assume that pathological gambling can
10 be treated in any chemical dependency program.

11 The primary strength of a gambling specific program
12 is the ability of the gambler to identify with each other.
13 Incidentally, I was asked about how many of our clinicians were
14 certified gambling counselors. From the National Council of
15 Problem Gambling there's about 300. The other one, from New
16 Jersey now called American Certification Board has 218. So in
17 Las Vegas we have about 91 who are either certified or have the
18 clinical equivalent of it in their experience. We are talking
19 about less than 1,000 qualified gambling specific therapists.
20 That is compared to 36,000 for the substance abuse and other
21 addictions.

22 Number four, accountability; the responsibility of
23 dealing with problem and pathological gamblers with various
24 agencies, that has already been mentioned. This includes if you
25 are especially in Las Vegas almost everyone; gaming industry,
26 mental health and other professionals, health care and insurance
27 industry, researchers, local, state and federal agencies and
28 legal and criminal justice systems. Efforts to support education,

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

(202) 234-4433

WASHINGTON, D.C. 20005-3701

www.nealrgross.com

1 prevention, outreach, help line programs and treatment services
2 are much needed.

3 Five, acceptability; a positive outcome of --
4 recognizing pathological gambling in DSM-IV, well, initially in
5 DSM-3, is that it has led to the medicalization of the disorder
6 and the patients and their families are more willing to come in
7 for treatment rather than the situation being sabotaged because
8 of lack of understanding or poor communication.

9 I have only two minutes and in my statement I have
10 mentioned about the basic elements of the parent treatment
11 programs. We are all like disciples and apostles of Doctor
12 Custer (ph), so the kinds of treatment we keep teaching and we
13 keep going on is the same model. No one that I know of has
14 really -- or maybe there are but I'm not aware, compare this with
15 other possible treatment approaches. Cognitive approaches, we
16 think this is the best because that's what we know but it needs
17 funding, it needs researchers and time and a lot of manpower to
18 do those studies.

19 In conclusion, I would support everybody else's
20 recommendation. I would just point out that the inclusion of the
21 topic of prevention and treatment of gambling in the health
22 programs of the school. These are already in place with the
23 substance abuse and in Las Vegas we've been trying for four
24 years, we're still trying but maybe the impact of your visit is
25 that it might be accelerated before the millennium begins.

26 Responsible gaming programs should be developed by
27 the gaming companies as a whole and not just pockets of
28 excellence in certain states. Adequate funding and support of

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS

1323 RHODE ISLAND AVE., N.W.

(202) 234-4433

WASHINGTON, D.C. 20005-3701

www.nealrgross.com

1 treatment and care services in each state, especially the young,
2 they don't even -- they're not even earning yet or if they are
3 that's meager enough to have a down payment for a car or for
4 women their clothing.

5 Number 5, nationwide research must be done even with
6 Doctor Shaffer's sampling, it is a very, very small sampling that
7 is very hard to generalize. I must mention to you that many of
8 us who started in the field about 20 years ago, we don't see
9 them. I'm at the VA, so I am really biased, but I do work also
10 in the community. They just don't come out for treatment. Now,
11 the school is the first line of defense, but if you do not even
12 have trained counselors or teachers and they're not sensitive to
13 the problem, they will not ever get to us either.

14 Well, I think that that concludes my presentation
15 and, again, I thank you for the opportunity. Oh, I forgot one
16 thing; maybe we can consider a uniform age limit and not just
17 bounce from 18 to 21 because they'll go jumping from state to
18 state anyway. So that might be food for thought.

19 CHAIRPERSON JAMES: Thank you, Doctor Nora.

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS
1323 RHODE ISLAND AVE., N.W.

(202) 234-4433

WASHINGTON, D.C. 20005-3701

www.nealrgross.com